



Whitby Public Library

Community Information: Shelters, Crisis Services and Housing Supports

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains contact information for emergency shelters, warming centres and housing services in Whitby, Ontario and the surrounding area.

Shelters

Ajax

CFOC – Doors of Compassion

- Address: 158 Harwood Avenue South, Ajax, Ontario, L1S 2H6
- Email: info@cfoc.ca
- Intake Phone: 365-885-3018
- Site Phone: 905-619-2670
- Criteria: Co-ed, no pets

CFOC – Doors of Compassion

- Address: 27 Station Street, Ajax
- Email: info@cfoc.ca
- Intake Phone: 365-885-5174
- Site Phone: 289-923-2360
- Criteria: Co-ed, dog friendly

Durham Youth Services

- Address: 82 Kings Crescent, Ajax
- Email: contact@durhamyouth.com
- Phone: 905-239-9477
- Criteria: Youth aged 16-24, no pets

Oshawa

Cornerstone

- Address: 133 Simcoe Street South, Oshawa
- Phone: 905-433-0254 or 1-844-433-0254
- Criteria: Single men, men with children, couples with children, seniors with extraordinary medical needs that cannot be accommodated in an emergency shelter, no pets

Whitby

CFOC – Doors of Compassion

- Address: 1635 Dundas Street East, Whitby
- Email: docintake@cfoc.ca
- Intake Phone: 365-855-3173
- Criteria: Co-ed, dog friendly

Muslim Welfare Home

- Address: 425 Dundas Street East, Whitby
- Phone: 905-665-0424 or 1-866-666-1115
- Criteria: Single women, single women with children (boys under 12), no pets

Crisis Services

Durham Mental Health Services

- Crisis C.A.L.L. Line (Crisis Access Linkage Line)
- Available 24/7 – free and confidential
- Phone: 905-666-0483
- Toll-free: 1-800-742-1890
- Assists the individual (16+) in crisis and or their supports.

Crisis Mobile Service

- Available Monday-Friday
- Offers face to face crisis support within the community for individuals experiencing crisis
- Can be accessed through C.A.L.L.

Distress Centre Durham Help Line

- Phone: 905-430-2522
- Toll-free: 1-800-452-0688
- Available 24/7 – free and confidential
- Specially trained responder volunteers provide:
 - Emotional support and encouragement
 - Crisis management
 - Suicide risk assessment
 - Community resource/referral information
 - Emergency intervention

Housing Supports

<https://www.durham.ca/en/living-here/housing-supports.aspx>

Ajax-Pickering (CDCD)

- Phone: 905-686-2661
- Toll-free: 1-866-746-3696

Clarington (John Howard Society)

- Phone: 905-623-6814

Oshawa-Whitby (John Howard Society)

- Phone: 905-579-8482

Scugog, Uxbridge and Brock

- Community Living Durham North
 - Phone: 905-852-5919
- North House
 - Phone: 705-432-8654
 - Toll-free: 1-877-406-8723

Other Resources

Homeless Help

- Email: homelesshelp@durham.ca
- Phone: 905-668-4113 extension 5510
- Toll-free: 1-800-372-1102 extension 5510

Durham Outreach Team

If you need support or shelter, contact the Region of Durham at 905-666-6239 extension 5510. The Outreach Team is available 24 hours a day, seven days a week.

For more shelters near you, please visit:

<https://sheltersafe.ca/ontario/>

For more information on these and other services, please visit:

<https://211ontario.ca/>

Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

Central Library

- Phone: 905-668-6531 extension 2020
- Email: askreference@whitbylibrary.ca

Brooklin Branch

- Phone: 905-655-3191
- Email: askbrooklin@whitbylibrary.ca

Rossland Branch

- Phone: 905-668-1886
- Email: askrossland@whitbylibrary.ca